

WELCOME TO GYMSTREET USA

Please Take a Moment to review our Policy and Procedures

We love to hear from our members so if you have any suggestions to make our facility a better place please let us know.

On the first day of class visit the check in desk located at the end of the hall. This is where you will receive informational paperwork and find out where your class will meet.

ONLINE WAIVER: To help with saving paper, we ask that you take a few minutes to complete the online waiver. The link can be found on the home page of our website www.gymstreetusa.com (at the top of the home page) **Member Login**, Follow the **RESET PASSWORD INSTRUCTIONS**.

REGISTRATION: For the convenience of our members, GymStreet USA has transitioned to a monthly auto pay system.

- BILLING WILL BE DONE ON THE FIRST OF EVERY MONTH
- You will never have to remember to re-register for a session
- No waiting in line at the front desk
- Same monthly payment to make budgeting easier
- No getting locked out of classes that you prefer
- More coach stability for your child
- Year long progressive curriculum so switching classes is not necessary (skill evaluation will be done during the first 2 classes to make sure your child is placed in the most appropriate class).
- 30 day cancellation notification is requested to opt out of the class
- Classes end June 11th (the first week of June will be billed with May's tuition)
- Mid-Season certificate ceremony will take place in December
- Optional end of Year GymShow celebration in June (medals presented)

MEMBERSHIP FEE: A \$37.00 fee per student renews every September and entitles the student to discounts on:

- **Birthday Parties** 10% off the base rate of the party package
- **Open Play discounted** \$2.00 off Inflatable & Combo open play
- **Vacation Fun Days Program(camp)** 10% discount (deadline dates apply)
- **Movie Night** Save \$5.00 if registered more than 24hours in advance

DISCOUNTS GymStreet USA offers a 10% sibling discount. The discounted amount will be applied to the lowest program rate.

PAYMENT POLICY Tuition is due in full at the time of registration. (Mid-month registration will be billed for the remaining weeks of the current month and the full tuition of the following month.) GymStreet USA accepts cash, check, MasterCard, Visa and Discover. Returned checks are subject to a \$15.00 charge.

REFUND POLICY **GymStreet USA** does not issue refunds unless an injury/illness prevents the child from missing 2 or more consecutive weeks (doctors note required). A Credit will be put on the family account for future class registrations.

MAKE-UP CLASSES Students can make-up 1 missed class per month. The makeup class must be scheduled within 30 days of the absence. You must pre-schedule the make-up classes at the Front Desk – no walk-ins. We do not offer make-up classes during the Summer Session.

TRIAL CLASS To request a no obligation trial class the student must be brand new to the program. The new student may try one class in the program of their choice at no obligation. If the student enrolls in the program the trial class will be included in the tuition rate. The trial class must be scheduled in advance (*no walk-ins*) by the student's parent and the parent must be present during the trial class.

DRESS CODE

- **Parent and Me:** parents and students should be comfortably dressed – no baggy pants
- **Gymnastics:** **Girls** – leotard, bare feet, and hair pulled back, no jewelry.
Boys - shorts and a t-shirt tucked in, bare feet
- **Tumbling:** Leotard, shorts optional, bare feet, hair pulled up tightly and no jewelry
- **Marital Arts:** Uniform/Gi is required (supplied) bare feet, hair pulled up, no jewelry
- **Circus Arts:** Leggings with leotard or fitness shirt, no jewelry or loose clothing, bare feet
- **Adult Fitness:** Appropriate work out attire with clean sneakers

PARENT VIEWING We encourage all parents to enjoy watching their child while participating in class. We have provided a comfortable viewing/waiting area in which you can sit back and relax.

Please refrain from coaching your child or distracting the class. If you have any questions or concerns, please contact the front desk. Parents are not allowed in the gym or studio unless authorized by an instructor.

DROP OFF/PICKUP Class drop-off and Pick-up areas are designated by your child's class time. There are cubbies for all their belongings at each entrance area and you will pick your child up from the doorway in which they entered for class. This allows the coaches to make sure all children have exited safely and for the little ones, a parent is present. In the event you are not at the designated pick up door your child will be brought to the couches by the café counter.

CHILD ILLNESS OR INJURY Please inform us if your child has an injury or medical condition so that we may insure their safety. A sick child loves to share their germs! Please keep them home from class to insure the safety of others. A child should remain home for at least 72 hours after a fever to prevent infecting others. We will be happy to reschedule a make-up class.

Parents are responsible for watching their child while waiting before or after a class. Water bottles are not allowed in class, they must stay in the designated area.

We take pride in keeping our facility clean and sanitized. Please help us by throwing away any trash and cleaning up after your child. Please be aware of others with food allergies. There are no pets allowed in the facility.

GymStreet USA will not be held responsible for lost, stolen, missing or broken jewelry or personal items. No gum chewing, cell phones, food or drinks (other than water) in the gym or studios.

We are looking forward to another great year!