

# ***WELCOME TO GYMSTREET USA***

*Please Take a Moment to review our Policy and Procedures*

*We love to hear from our members so if you have any suggestions to make our facility a better place please let us know.*

**During the first week of each new session please be sure to check your child in at the check-in desk located at the end of hall. You will receive a session information slip and updated waiver form to fill out for the season.**

**REGISTRATION:** Students must register in advance for each session. GymStreet USA cannot guarantee your class time from a prior session without registration and payment. Registration is always open to current students prior to the public. Students will be notified of early registration throughout the session.

**MEMBERSHIP FEE:** A \$35.00 fee per student renews every September and entitles the student to discounts on:

- ***Birthday Parties 10% off the base rate of the party package***
- ***Open Play discounted rate***
- ***Vacation Fun Days Program(camp) 10% discount (deadline dates apply)***
- ***Movie Night Save \$5.00 if registered more than 24hours in advance***

**DISCOUNTS** **GymStreet USA** offers a 10% sibling discount. The discounted amount will be applied to the lowest program rate.

**PAYMENT POLICY** Tuition is due in full at the time of registration. GymStreet USA accepts cash, check, MasterCard and Visa. Returned checks are subject to a \$20.00 charge.

**REFUND POLICY** **GymStreet USA** does not issue refunds. A credit for the remaining class tuition will be issued if the child is going to be absent for **more than half the session** (5 weeks) due to an illness or injury, **doctors note and advanced notification is required.**

**MAKE-UP CLASSES** Students can make-up 2 missed classes within the session. You must pre-schedule the make-up classes at the Front Desk – no walk-ins. Make-up classes cannot be carried over into the next session for any reason. No make-up classes are allowed during the Summer Session.

**TRIAL CLASS** To request a no obligation trial class the student must be brand new to the program. The new student may try one class in the program of their choice at no obligation. If the student enrolls in the program the trial class will be included in the tuition rate. The trial class must be scheduled in advance (*no walk-ins*) by the student's parent and the parent must be present during the trial class.

## ***DRESS CODE***

- ***Parent and Me:*** parents and students should be comfortably dressed – no baggy pants
- ***Gymnastics:***
  - ***Girls*** – leotard, shorts optional, bare feet, hair pulled back, no jewelry
  - ***Boys*** - shorts and a t-shirt tucked in, bare feet
- ***Tumbling:*** Leotard, shorts optional, bare feet, hair pulled up tightly, no jewelry
- ***Marital Arts:*** Uniform/Gi is required (supplied) bare feet, hair pulled up, no jewelry
- ***Adult Fitness:*** Appropriate work out attire with clean sneakers

***PARENT VIEWING*** We encourage all parents to enjoy watching their child while participating in class. We have provided a comfortable viewing/waiting area in which you can sit back and relax.

Please refrain from coaching your child or distracting the class. If you have any questions or concerns, please contact the front desk. Parents are not allowed in the gym or studio unless authorized by an instructor.

***DROP OFF/PICKUP*** Class drop-off and Pick-up areas are designated by your child's class time. There are cubbies for all their belongings at each entrance area and you will pick your child up from the doorway in which they entered for class. This allows the coaches to make sure all children have exited safely and for the little ones, a parent is present. In the event you are not at the designated pick up door your child will be brought to the daycare room.

***CHILD ILLNESS OR INJURY*** Please inform us if your child has an injury or medical condition so that we may insure their safety. A sick child loves to share their germs! Please keep them home from class to insure the safety of others. A child should remain home for at least 72 hours after a fever to prevent infecting others. We will be happy to reschedule a make-up class. This also pertains to children in the daycare room.

Parents are responsible for watching their child while waiting before or after a class. Water bottles are not allowed in class, they must stay in the designated area.

We take pride in keeping our facility clean and sanitized. Please help us by throwing away any trash and cleaning up after your child. Please be aware of others with food allergies. There are no pets allowed in the facility.

***GymStreet USA*** will not be held responsible for lost, stolen, missing or broken jewelry or personal items. No gum chewing, cell phones, food or drinks (other than water) in the gym or studios.

***We are looking forward to another great year!***